

# REFUND POLICY

## Methods of Payment

We have selected WorldPay to manage the processing of payments through our website.

WorldPay's payment solutions are trusted and utilised by thousands of businesses, big and small, in nearly all parts of the world. WorldPay's e-commerce solutions are secure and easy-to-use, and have enabled customers to gain access to valuable products and services over the Internet.

With WorldPay, you are provided with a variety of options for payment for services, such as Visa, MasterCard, Switch and all the major credit cards. We also accept debit cards. Please note we do not accept American Express credit/charge cards.

## Money Back Guarantee

You may, however, cancel a payment made on this website within seven days of making the order by sending an email quoting your transaction and company name (you will have received this in the email receipt from Liquid Business Services) or by quoting the date of payment and the name of the person who made the payment.

All refunds will be credited to the payment card used to make the order.

We will investigate any reasonable claims for refunds, please contact [support@liquidit.co.uk](mailto:support@liquidit.co.uk) or on 0207 8585859 with your name and company details and details any disputed service.

We are committed to security of your information and will investigate reported unauthorised usage of an account immediately and refund customers within twenty four hours for any breach of security as a result of internal company security transgressions.

All refunds are subject to security controls.